

# Annexure-B

# FormatforInvestorComplaintsDatatobedisplayedbyStockBrokersontheirrespectivewebsites

### Data for every month ending – February 2025

S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolv ed*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3months	Pending for more than 3months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		NA
2	SEBI (SCORE)	0	0	0	0	0		NA
3	Stock Exchanges	0	0	0	0	0		NA
4	Other Sources (if any)	0	0	0	0	0		NA
5	Grand Total	0	0	0	0	0		0

Regd. Office : 814, Arunachal Building, 19, Barakhamba Road, New Delhi-110001 • Ph.: 011-23350670, 23350672 • Mob.: 9910334461 E-mail : fes@fesecurities.in • Compliance Officer : Anil Kumar, Ph.: 011-23350670

Investor Grievance : nsecomplaint@fesecurities.in, bsecomplaint@fesecurities.in, cdslcomplaint@fesecurities.in





#### Trend of monthly disposal of complaints

SN	Month	Carried forward From previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	JANUARY 2024	0	0	0	0
2	FEBRUARY 2024	0	0	0	0
3	MARCH 2024	0	0	0	0
4	APRIL 2024	0	0	0	0
5	MAY 2024	0	0	0	0
6	JUNE 2024	0	0	0	0
7	JULY 2024	0	0	0	0
8	AUGUST 2024	0	0	0	0
9	SEPTEMBER 2024	0	0	0	0
10	OCTOBER 2024	0	0	0	0
11	NOVEMBER 2024	0	0	0	0
12	DECEMBER 2024	0	0	0	0
13	JANUARY 2025	0	0	0	0
14	FEBRUARY 2025	0	0	0	0
	Grand Total	0	0	0	0

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Averageresolutiontimeisthesumtotaloftimetakentoresolveeachcomplaintinthecurrentmonthdividedbytot alnumberofcomplaintsresolvedin the current month.

Regd. Office : 814, Arunachal Building, 19, Barakhamba Road, New Delhi-110001 • Ph.: 011-23350670, 23350672 • Mob.: 9910334461 E-mail : fes@fesecurities.in • Compliance Officer : Anil Kumar, Ph.: 011-23350670 Investor Grievance : nsecomplaint@fesecurities.in, bsecomplaint@fesecurities.in, cdslcomplaint@fesecurities.in



### Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of The year
1	2020-21	0	0	0	0
2	2021-22	0	0	0	0
3	2022-23	0	0	0	0
4	2023-24	0	0	0	0
	Grand Total	0	0	0	0

Regd. Office : 814, Arunachal Building, 19, Barakhamba Road, New Delhi-110001 • Ph.: 011-23350670, 23350672 • Mob.: 9910334461 E-mail : fes@fesecurities.in • Compliance Officer : Anil Kumar, Ph.: 011-23350670 Investor Grievance : nsecomplaint@fesecurities.in, bsecomplaint@fesecurities.in, cdslcomplaint@fesecurities.in