

## <u> Annexure – B</u>

Format for Investor Complaints Data to be displayed by Stock Brokers on theirrespective websites

## Data for every month ending – JUNE 2024

| S<br>N | Received<br>from              | Carried<br>forwar d<br>from<br>previous<br>month | Receive<br>d during<br>the<br>month | Total<br>Pending | Resolv<br>ed* | Pending at t<br>the month**<br>Pending<br>forless<br>than 3<br>months | he end of<br>Pending<br>for more<br>than 3<br>months | Average<br>Resoluti on<br>time^ (in<br>days) |
|--------|-------------------------------|--|-------------------------------------|------------------|---------------|---|--|--|
| 1      | 2                             | 3  | 4                                   | 5                | 6             | 7   |  | 8  |
| 1      | Directly<br>from<br>Investors | 0  | 0                                   | 0                | 0             | 0   |  | NA   |
| 2      | SEBI<br>(SCORE)               | 0  | 0                                   | 0                | 0             | 0   |  | NA   |
| 3      | Stock<br>Exchanges            | 0  | 0                                   | 0                | 0             | 0   |  | NA   |
| 4      | Other<br>Sources<br>(if any)  | 0  | 0                                   | 0                | 0             | 0   |  | NA   |
| 5      | Grand<br>Total                | 0  | 0                                   | 0                | 0             | 0   |  | 0  |

Regd. Office : 814, Arunachal Building, 19, Barakhamba Road, New Delhi-110001 • Ph.: 011-23350670, 23350672 • Mob.: 9910334461 E-mail : fes@fesecurities.in • Compliance Officer : Anil Kumar, Ph.: 011-23350670

Investor Grievance : nsecomplaint@fesecurities.in, bsecomplaint@fesecurities.in, cdslcomplaint@fesecurities.in





## Trend of monthly disposal of complaints

| SN | Month          | Carried forward<br>from previous<br>month | Received | Resolved* | Pending** |
|----|----------------|---|----------|-----------|-----------|
| 1  | 2              | 3   | 4        | 5         | 6         |
| 1  | DEC -2021      | 0   | 0        | 0         | 0         |
| 2  | JAN-2022       | 0   | 0        | 0         | 0         |
| 3  | FEB-2022       | 0   | 0        | 0         | 0         |
| 4  | MAR-2022       | 0   | 0        | 0         | 0         |
| 5  | APR-2022       | 0   | 0        | 0         | 0         |
| 6  | MAY-2022       | 0   | 0        | 0         | 0         |
| 7  | JUNE-2022      | 0   | 0        | 0         | 0         |
| 8  | JULY-2022      | 0   | 0        | 0         | 0         |
| 9  | AUG-2022       | 0   | 0        | 0         | 0         |
| 10 | SEP-2022       | 0   | 0        | 0         | 0         |
| 11 | OCT-2022       | 0   | 0        | 0         | 0         |
| 12 | NOV-2022       | 0   | 0        | 0         | 0         |
| 13 | DEC-2022       | 0   | 0        | 0         | 0         |
| 14 | JAN-2023       | 0   | 0        | 0         | 0         |
| 15 | FEB-2023       | 0   | 0        | 0         | 0         |
| 16 | MAR-2023       | 0   | 0        | 0         | 0         |
| 17 | APR-2023       | 0   | 0        | 0         | 0         |
| 18 | MAY 2023       | 0   | 0        | 0         | 0         |
| 19 | JUNE 2023      | 0   | 0        | 0         | 0         |
| 20 | JULY 2023      | 0   | 0        | 0         | 0         |
| 21 | AUGUST 2023    | 0   | 0        | 0         | 0         |
| 22 | SEPTEMBER 2023 | 0   | 0        | 0         | 0         |
| 23 | OCTOBER 2023   | 0   | 0        | 0         | 0         |
| 24 | NOVEMBER 2023  | 0   | 0        | 0         | 0         |
| 25 | DECEMBER 2023  | 0   | 0        | 0         | 0         |
| 26 | JANUARY 2024   | 0   | 0        | 0         | 0         |
| 27 | FEBRUARY 2024  | 0   | 0        | 0         | 0         |
| 28 | MARCH 2024     | 0   | 0        | 0         | 0         |
| 29 | APRIL 2024     | 0   | 0        | 0         | 0         |
| 30 | MAY 2024       | 0   | 0        | 0         | 0         |
| 31 | JUNE 2024      | 0   | 0        | 0         | 0         |
|    | Grand Total    | 0   | 0        | 0         | 0         |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any. ^Average resolution time is the sum total of time taken to resolve each complaint in thecurrent month divided by total number of complaints resolved in the current month.

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FE SECURITIES PVT. LTD.

CIN: U74999DL1995PTC069239

SEBI REGN. NO : INZ000240438 : NSE (Capital Market & Derivatives Segment), BSE (Capital Market) SEBI REGN. NO : IN-DP-273-2016 : CDS(I)L (Depository Participant)



## Trend of annual disposal of complaints

| SN | Year        | Carried forward<br>from previous<br>year | Received during the year | Resolved<br>during the<br>year | Pending at<br>the end of<br>the year |
|----|-------------|--|--------------------------|--------------------------------|--------------------------------------|
| 1  | 2020-21     | 0  | 0                        | 0                              | 0                                    |
| 2  | 2021-22     | 0  | 0                        | 0                              | 0                                    |
| 3  | 2022-23     | 0  | 0                        | 0                              | 0                                    |
| 4  | 2023-24     | 0  | 0                        | 0                              | 0                                    |
|    | Grand Total | 0  | 0                        | 0                              | 0                                    |

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